

LGTC Terms and Conditions

Valid from 2009/08/31

General

The Leiden Genome Technology Center LGTC is a core facility of the LUMC. After acceptance of a project the term will be determined in which the project can be finished. We will utilize reasonable efforts to perform the tests with maximum accuracy in the predicted term. This will be dependent on the availability of chemicals, reagents, kits, machines and personnel. If experiments or projects do not comply with the prediction, the LGTC cannot be accounted responsible for failures. Also we cannot give any guarantee that all chips, clones, arrays, PCRs, assays, sequences etc. will work for 100%. You should precisely follow the protocols given by suppliers at the time you perform your experiment. Failure to do so might jeopardize any claim related to technical problems. It is possible that prices change during the execution of the project due to price changes from suppliers, money change rates etc... Projects will be executed after arrival of a signed quotation and sample sheet when needed or order report. For some projects the final costs cannot be overseen in advance. Therefore a quote has to be made which should be paid after acceptance. Rest sums have to be paid at the end of the project after rest calculation.

Specific instructions for the LGTC services are available on the LGTC website which should be followed precisely, unless you receive other instructions from LGTC-staff.

You are obliged to use the [LGTC order system](#) to place an order for equipment-use or other LGTC services for which you pay a fee (for standard sequencing, directly use the [LGTC LIMS](#) for sample submission according to the instructions on our website). You must bring a signed order report each time a service is required; we cannot accept order reports that cover services that are separated in time.

You agree to indemnify and hold harmless the LGTC and the Academisch Ziekenhuis Leiden/Leiden University Medical Center from any and all losses, costs, claims, damages, settlements or judgments, including, without limitation, any legal expenses or attorney's fees, arising out of any alleged, admitted or proven breach of any patent, copyright, trademark, trade secret, or other intellectual property or other right of any third party.

Affymetrix

The LGTC can only carry out Affymetrix hybridizations (gene expression and genotyping) within the scope of a scientific collaboration and for research purposes only. You agree to acknowledge the LGTC for performing the Affymetrix hybridizations when data resulting from these hybridizations are reported or published. In addition, you agree to send the LGTC a copy of any manuscript before submission to allow the LGTC to check whether the description of the Affymetrix hybridizations and LGTC's contribution is appropriate.

For the use of Affymetrix products, including the GeneChip Arrays, the Affymetrix terms and conditions apply. In practice, this means that we cannot guarantee quoted prices, as prices are subject to change without notice due to Affymetrix pricing policy. Moreover, in case a hybridization failed without explanation, we will discuss this with a technical expert from Affymetrix who will decide if you are entitled to a replacement array. In all other cases, including hybridization failure due to instrument malfunctioning or provable errors made by the LGTC, we will not replace arrays. Please note that other damages will not be refunded. You will receive all results on DVD or CD-ROM. We will keep your data on our computer for three months, after which it will be deleted.

As user of Affymetrix products, you are solely responsible for determining whether or not your use of the products infringes or violates any patent, copyright, trademark, trade secret, or other intellectual property or other right of any third party and you agree to indemnify and hold harmless the LGTC and the Academisch Ziekenhuis Leiden/Leiden University Medical Center from any and all losses, costs, claims, damages, settlements or judgments, including, without limitation, any legal expenses or attorney's fees, arising out of any alleged, admitted or proven breach of any of the said third-party rights.

Illumina

The LGTC can only carry out Illumina hybridizations (gene expression and genotyping on the BeadArray and the BeadXpress) within the scope of a scientific collaboration and for research purposes only. You agree to acknowledge the LGTC for performing the Illumina hybridizations when data resulting from these hybridizations are reported or published. In addition, you agree to send the LGTC a copy of any manuscript before submission to allow the LGTC to check whether the description of the Illumina hybridizations and LGTC's contribution is appropriate.

For the use of Illumina products, including the BeadChips, SAMs and VeraCode Beads, the Illumina terms and conditions apply. In practice, this means that we cannot guarantee quoted prices, as prices are subject to change without notice due to Illumina pricing policy. Moreover, in case a hybridization failed without explanation, we will discuss this with a technical expert from Illumina who will decide if you are entitled to a replacement BeadChips or Array. In all other cases, including hybridization failure due to instrument malfunctioning or provable errors made by the LGTC, we will not replace arrays. Please note that other damages will not be refunded. You will receive all results on DVD or CD-ROM. We will keep your data on our computer for three months, after which it will be deleted.

As user of Illumina products, you are solely responsible for determining whether or not your use of the products infringes or violates any patent, copyright, trademark, trade secret, or other intellectual property or other right of any third party and you agree to indemnify and hold harmless the LGTC and the Academisch Ziekenhuis Leiden/Leiden University Medical Center from any and all losses, costs, claims, damages, settlements or judgments, including, without limitation, any legal expenses or attorney's fees, arising out of any alleged, admitted or proven breach of any of the said third-party rights.

Illumina next generation Sequencing

The LGTC can only carry out Illumina next generation sequencing within the scope of a scientific collaboration and for research purposes only. You agree to acknowledge the LGTC for performing the Illumina next generation sequencing when data resulting from these sequences are reported or published. In addition, you agree to send the LGTC a copy of any manuscript before submission to allow the LGTC to check whether the description of the Illumina sequencing and LGTC's contribution is appropriate.

For the use of Illumina products, including the sample preparation, clustering and sequencing kits and protocols, the Illumina terms and conditions apply. In practice, this means that we cannot guarantee quoted prices, as prices are subject to change without notice due to Illumina pricing policy. Moreover, in case a sample preparation or a sequence failed without explanation, we will discuss this with a technical expert from Illumina who will decide if you are entitled to a replacement. In all other cases, including sample preparation or sequence failure due to instrument malfunctioning or provable errors made by the LGTC, we will not replace anything. Please note that other damages will not be refunded. You will receive all results on a link to a FTP server. Soon it will be handed over on a DVD. We will keep your data on our computer for three months, after which it will be deleted.

As user of Illumina products, you are solely responsible for determining whether or not your use of the products infringes or violates any patent, copyright, trademark, trade secret, or other intellectual property or other right of any third party and you agree to indemnify and hold harmless the LGTC and the Academisch Ziekenhuis Leiden/Leiden University Medical Center from any and all losses, costs, claims, damages, settlements or judgments, including, without limitation, any legal expenses or attorney's fees, arising out of any alleged, admitted or proven breach of any of the said third-party rights.